



MEDICAID CLIENT VOICE COUNCIL

ENGAGE

Volume 8

The Medicaid Client Voice Council seeks to amplify voices and increase feedback from the clients of Medicaid-funded programs.



Medicaid Client Voice Council members listen to a presentation

What's BEING SAID

"This is a huge task, and we appreciate you guys working through this. I know that there are a lot of places where things can break down, but you have anticipated a lot of those and we appreciate that."

Council member Heather Honaker, on DHS efforts to redetermine Medicaid eligibility for beneficiaries.



What's HAPPENING



Benevolent Hearts, Inc. is helping in Little Rock, Pine Bluff, Russellville, and other areas.

NON-PROFIT PARTNERS PROVIDE MEDICAID RENEWAL ASSISTANCE

The Arkansas Department of Human Services is administering a grant program that is allowing non-profit partners from around the state to help Medicaid beneficiaries. These partners not only assist with getting word out about the importance of updating Medicaid information with DHS, but many are also trained to help beneficiaries with tasks like filling out forms, downloading documents and submitting paperwork."



Carter's Crew holds an outreach event in Little Rock.



Samaritan Community Center helps beneficiaries in northwest Arkansas.



Arkansas Disability Coalition prepare to help Medicaid beneficiaries at an event in Jonesboro.



Family Violence Prevention helps spread the word in Batesville and four north Arkansas counties.

VIEW THE LAST MEETING



East Arkansas Youth Services assists Medicaid families in five Delta counties.

What's AHEAD

Next Council Meeting
Tuesday July 18th, 11 a.m.



Council member Deandria Bass-Carrigan visits with Yolanda Traylor and Alison Caballero during a break.

MEDICAID RENEWALS CONTINUE

By state law, Arkansas has 180 days from the end of the continuous coverage requirement that had been in effect during the Public Health Emergency.



Arkansas Medicaid Control Center Director Amy Webb.

"We will begin moving through the renewals for specialty populations in June. So, those are PASSE, TEFRA, the DD waiver, autism waiver...those populations starting in June. Then we will wrap up sending out unwinding renewals in July...so that we will be wrapped up by the end of September."

Amy Webb



DHS Director of County Operations Mary Franklin.

"We are available through multiple avenues. People can go online to reapply. They can go to a county office. They can do a paper application. There are multiple ways that people can get back in touch with us and do the paperwork they need to do so that we can redetermine eligibility."

Mary Franklin

Meet THE COUNCIL



**KRISTEN ARNOLD
CONWAY**



**DEANDRIA BASS-CARRIGAN
CONWAY**



**ALISON CABALLERO
LITTLE ROCK**



**BRITTANY GILMORE
DEQUEEN**



**NAYTHAN DYKE
FORT SMITH**



**GALE HOLLAWAY
HARDY**



**HEATHER HONAKER
LITTLE ROCK**



**ETANDRA MCCLURE
LITTLE ROCK**



**FRANK HELLMER
LITTLE ROCK**



**MICHELE LAPPIN
WHITE COUNTY**



**BRADLEY LEDGERWOOD
CASH**



**DARONDA WILLIAMS
PRESCOTT**



**KEVIN HOOVER
EUREKA SPRINGS**



**YOLANDA TRAYLOR
LITTLE ROCK**



**JERRY WATSON
PINE BLUFF**



**ANGELICA YANEZ
ROGERS**

Meet THE COUNCIL



MICHELLE PEDRO
SPRINGDALE



BETTY RAIFORD
PINE BLUFF



AMANDA SANDERS
MOUNTAIN HOME



REBA SHIPLEY
JONESBORO